

# KAT WILSON

Outgoing, Scrum Certified, with 20+ years experience conceptualizing, designing, building, and implementing solutions that align business needs with technology solutions. Seeking to leverage my professional expertise within a dynamic corporation where I can utilize my energy and skills to motivate, lead, and encourage employee productivity

## CONTACT

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## EDUCATION

ASSOCIATES OF SCIENCE  
PORTLAND COMMUNITY COLLEGE  
GRAPHIC DESIGN | 2015

ASSOCIATES OF SCIENCE  
PORTLAND COMMUNITY COLLEGE  
GENERAL STUDIES | 2015

## CERTIFICATIONS

SCRUM MASTER, CSM  
SCRUM ALLIANCE | 2017

SCRUM PRODUCT OWNER, CSPO  
SCRUM ALLIANCE | 2017

## PROFESSIONAL EXPERIENCE

THOMSON REUTERS 2015 - PRESENT	Manage a team of 30, making up 21 (Database, Mid-Tier, and FrontEnd) developers and 9 QA, to support on-going development of an industry-leading tax application. On-board and cross-train new hires for developers, QA, and content production within Portland, Carrollton, Toronto, and Hyderabad. Daily interaction with internal customers, developers, QA, product management, professional services, and customer support counterparts
MANAGER, TECHNOLOGY 2018 - PRESENT	
LEAD QA ENGINEER 2016 - 2018	Managed and allocated work assignments among 17 team members in collaboration with direct manager. Perform validation of new features and functionality. Led the build out of manual and automated test suite using HPQC and Protractor. Scrum Master of three scrum teams using Agile methodology and Project Manager on one team using waterfall methodology. Designed and implemented visual representation of application and user experience; e.g. user requirements, acceptance criteria, and mock-ups. Train and led six resources in monthly content deliverables. On-boarded and cross-trained new hires for both development and QA, within multiple time zones (Portland, Carrollton, and Hyderabad). Project and roadmap planning with product management. Interim product owner, during transition, working with users and stakeholders for upcoming bug fixes, enhancements, and new functionality. Optimized the deployment process to production and lower end environments by realigning resources, tools, and coordination. Conduct and facilitate new functional training, post release, with stakeholders and tax analysts
SENIOR QA ENGINEER 2015 - 2016	Redesigned, implemented, and executed test strategies within the content development environment. Developed and modernized data-driven scripts and tools to improve test coverage, perform manual validation of new features and functionality, and improve Selenium framework and tool integration. Build and maintain a good standing relationship with internal customers, developers, and product management. Launched Agile and Scrum into a very strong-minded team, resulting in improved quality of product releases, visibility, and predictability

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## TECHNICAL SKILLS

	Microsoft Word
	Microsoft Excel
	Microsoft PowerPoint
	Microsoft OneNote
	Adobe InDesign
	Adobe Photoshop
	Adobe Illustrator
	PL/SQL
	JIRA

## EXPERTISE / SKILLS

- Creativity
- Computer Language
- Object-Oriented Methodologies
- Graphic Design
- Leadership
- Business Intelligence
- Quality Assurance
- Project Management

## HOBBIES / INTEREST



## PROFESSIONAL EXPERIENCE (cont.)

<b>MENLO WORLDWIDE</b> 2000 - 2015	Spearheaded the design, implementation, and maintenance of visual representation of data and delivery methods using SSRS, SSIS, Microsoft Excel including Power Pivots, Microsoft Access, and SharePoint BI tools. Redesigned the documentation format for easibility of the reader, implementation, and maintenance; scope, business requirements, functional, and technical specifications. Worked closely with business owners, developers, and analytics teams to implement solutions for operational workflows and data analysis. Developed, tested, and deployed reports and dashboards with interactive data display. Generated test plans and test cases for implementations and system upgrades, UI product releases, and new customer integrations
<b>BUSINESS INTELLIGENCE ENGINEER</b> 2013 - 2015	
<b>SOFTWARE ENGINEER</b> 2010 - 2013	Developed and maintained T-SQL database solutions that supported warehouse operations and internal/external customers; database design and programming, maintain applications, creating and scheduling data migration/transformation jobs via SQL Server Integrated Services and report creation via SQL Server Reporting Services
<b>SENIOR LOGISTICS ENGINEER</b> 2005 - 2010	Responsible for monthly aggregated delivery performance metrics; e.g. what-if scenario modeling. Evaluate conclusions of analysis and metrics, facilitated by drill-down and root-cause investigation. Prepared solutions for customer challenges via supply chain metrics, transportation and optimization analysis, and building/running simulation analysis. Regression test application and reporting enhancements. Document processes, procedures, and technical specifications

## ACHIEVEMENTS

Scrum master of a strong-minded team. Worked to increase their knowledge and understanding, and over the course of a year expanded as scrum master from a single team to three scrum teams spanning across multiple time zones. Taking on the challenge of the teams not centrally located, without losing communication, quality of work, or impacting productivity. Being branded the most highly effective, motivated, predictable, and productive scrum teams in our department

Conducted and led interviews for various technical positions; including QA, database, and frontend developers, while assisting with the opening of an offshore office. Took the lead to cross-train 8 new team members. With careful planning, coordination, and encouragement inspired the team to collaborate and create a unity between onshore and offshore, resulting in a fully functioning productive team within six months

Created an open line of communication between various technical and non-technical teams. While having the ability to understand the small details along with the big picture, I'm able to act as a liaison between the business, Product Management, Content, QA, and Development teams. Managing the roadmap and project release schedules, conducting demo's to stakeholder's post-production deployments, and working with the business to document enhancements and new functionality, all while being an active participant of the development team